

INFORMATION SECURITY POLICY

By establishing the **Information Security Management System (ISMS)**, DOURECA is committed to protecting information in all of the organization's processes, ensuring that the resources necessary for the implementation of the ISMS are available. Management is responsible for ensuring the correct application of the policy, continuously monitoring and evaluating the effectiveness of the ISMS, and meeting the needs of stakeholders.

Information security is essential to the success of DOURECA's services. All employees, suppliers, and partners have a responsibility to protect and share sensitive information responsibly, including verbal and digital information.

We have defined the following commitments:

1. **Confidentiality:** Ensure that information is accessible only to authorized persons;
2. **Integrity:** Ensure the accuracy and reliability of information and processing methods;
3. **Availability:** Ensure that authorized users have access to information whenever necessary.

To achieve these objectives, DOURECA undertakes to:

- **Establish, implement, and maintain an ISMS** that controls the information security aspects that are significant to its activities, products, and services;
- **Comply with all laws, regulations, and requirements** applicable to information security;
- **Identify hazards, assess risks, and implement measures** to eliminate or reduce risks associated with information security.
- **Train and raise awareness among all employees, service providers, and stakeholders** about the risks and impacts of information security, reinforcing compliance with SGSI standards;
- **Define measurable information security objectives and goals**, monitoring them continuously to ensure continuous improvement;
- **Protect information systems, digital data, devices, and networks** against unauthorized access or security incidents.

The policy is implemented with **loyalty, rigor, and commitment**. It will be reviewed annually or whenever there are significant changes in processes, risks, or legal requirements, and disclosed to all employees, service providers, and stakeholders. The policy is also available to the general public.

October 2025

The Management,

